Dacorum Borough Council

Standards Committee

Complaint in respect of Councillor Barlow

Monitoring Officer's Pre-Hearing Summary

1. The Complaint

On 1st August 2023 Senior Planning Officer, Susan House, wrote to the Monitoring Officer (MO) with a formal complaint alleging that Councillor Barlow's conduct at the meeting of the Development Management Committee (DMC) on 28 July 2023 constituted a breach of the Council's Code of Conduct in that he failed to treat her and other officers of the Council's Planning Department with respect and bullied them. A copy of the complaint letter is attached as Appendix One.

2. The Investigating Officer's Report

The MO reviewed the complaint and after consulting the Independent Person (IP), Michael Browne, decided that this complaint should be investigated and referred it to the Deputy Monitoring Officer, Adelle Stapleton, to carry out the investigation. Following his investigation, Mrs Stapleton concluded that there was evidence that Councillor Barlow had failed to comply with the Council's Code of Conduct and had failed to treat Mrs House with respect. He did not find evidence of a failure to treat other officers of the Planning Department with respect and he did not find evidence of bullying. A copy of Mrs Stapleton's report is attached as Appendix Two.

The MO reviewed the investigation report and its conclusions and after consulting again with the IP referred the matter to the Standards Committee for a hearing.

3. Pre Hearing

In preparation for this hearing, Councillor Barlow has been provided with a copy of Mrs Stapleton's report. In order to attempt to simplify the hearing process and identify those matters which are agreed, Councillor Barlow has been requested to identify any points at which he disagrees with any finding of fact in the report.

4. The Key Issue

The core of the allegation relates to the manner in which Councillor Barlow addressed the DMC on 28 July in its consideration of a planning application by Homes 'R' Us for residential development at the former Civic Centre site, Hemel Hempstead and whether his words, and his departure from the

Committee Room, constituted a failure to treat the complainant with respect and/or amounted to bullying.

(a) The key events

Mrs Stapleton has set out in her report her conclusions as to the key events and as to what Councillor Barlow actually said. Councillor Barlow confirms much of this but disagrees with Mrs Stapleton on the following material points:

Mrs Stapleton found as a matter of fact that, following Mrs House's introduction of this agenda item and her presentation of the Head of Planning's report and recommendation of refusal of the application, primarily as being contrary to the approved design brief for the former Civic Centre site, Councillor Barlow responded in the following terms:

"This is the Planning Department which very nearly cost Hemel Hempstead its football team, has cost the borough thousands of jobs over the years, which will ensure that the heart of Hemel Hempstead in the form of the old Civic Centre site remains empty waste land for years to come and stopping people from getting the homes they deserve.

You are just a waste of space unless you can tell me where you propose to locate the 1,000 new homes which we have got to find in the town, when you spend your time trying to block any sensible redevelopment of the old Civic Centre site, making sure that no developer can afford to build it by insisting on grandiose designs and materials which don't make commercial sense when a bog standard design brief would be more than sufficient."

At this point it is alleged by Mrs House that Councillor Barlow left the Committee Room, saying:

"I have much more important things to do than to listen to any more excuses from a load of planning plebs who cannot appreciate a decent modern design."

Councillor Barlow confirms that this is what he said, with the exception of the final paragraph, where he says that his actual words were as follows:

"I have another important meeting which I must go to now. I do not want to listen to any more excuses from our planning people who don't seem to appreciate a decent modern design."

In particular, Councillor Barlow denies using the word 'plebs' and insists he said the word 'people'.

On this point, Councillor Barlow has asked that a witness be invited to attend to give evidence at the hearing that Councillor Barlow had an external meeting at 11.30 am and that his departure was required at this point in order to attend this meeting. This point is accepted by Mrs Stapleton, so it is not proposed to arrange for a witness to attend.

Other witnesses who might be able to assist in respect of the actual wording used would include the Chairman of DMC, Councillor Grey, and the Committee Clerk, Mrs Kayley Johnston (whose contemporaneous notes broadly confirm Mrs House's version of events). Mrs House, Councillor Barlow, Councillor Grey, Mr Browne and Mrs Stapleton will be present at the hearing. I have made no arrangements for members of the DMC to be present.

You will see from Mrs Stapleton's report that when she questioned all the other Members of DMC they all said that they could not quite hear what Councillor Barlow was saying at the point he was actually walking out of the room. This was because the Members of the DMC are seated on the side of the room farthest from the door (except the Chairman who is seated on the same side as the officers and therefore nearer to the door) and Councillor Barlow had his back to them when he said his final words.

(b) Disrespect:

Paragraph 1.2 of the Council's code of Conduct states that "I treat local authority employees, employees and representatives of partner organisations and those volunteering for the local authority with respect and respect the role they play"

Mrs House states in her complaint that Councillor Barlow's words carried the clear implication that members of the DMC, including herself, were failing to apply professional standards in their work, and pursuing personal aesthetic preferences.

Councillor Barlow states, and this is accepted by Mrs Stapleton, that he had no intention to cause offence to Mrs House or to any member of the Planning Department, but wished to draw the Committee's attention to his view that the policies pursued by the Council had consistently failed to produce the new investment which the Hemel Hempstead town centre required.

Mrs Stapleton concludes that the issue is not the subjective test of Councillor Barlow's intentions when he addressed the Committee, but rather the objective test of whether the language that he used and the manner of his address fell below the standard which might reasonably be expected of a Councillor in such circumstances.

This is essentially a matter of interpretation of the Code of Conduct. The relevant witnesses on this matter would be Councillor Barlow and

Mrs Stapleton, who has requested the opportunity to address the Standards Committee on this point.

(c) Bullying

1.1 Paragraph 2 of the Code of Conduct says that "I do not bully any person"

The Advisory, Conciliation and Arbitration Service (ACAS) characterises bullying as offensive, intimidating, malicious or insulting behaviour, an abuse or misuse of power through means that undermine, humiliate, denigrate or injure the recipient.

Bullying might be a regular pattern of behaviour or a one-off incident, happen face-to-face, on social media, in emails or phone calls, happen in the workplace or at work social events and may not always be obvious or noticed by others.

Mrs Stapleton concluded that there was no evidence of an intention to undermine Mrs House and so concluded that Councillor Barlow's conduct did not amount to bullying.

(d) Other Issues:

(i) Councillor Barlow has asked that the Head of Planning and the Chief Executive of Homes 'R' Us be requested to give evidence as to the additional costs which Homes 'R' Us would have been required to incur had they complied with the former Civic Centre Design Brief, and the consequent increase in rent or purchase price for the residential properties. The Head of Planning will be available if required but I have made no arrangements for the Chief Executive of Homes 'R' Us to be present.

I would advise that, whilst such matters might have been material to the DMC's consideration of the planning application, they are not material to the Standards Committee's consideration of this matter.

5. The Procedure for the Hearing

I attach as Appendix Three a copy of the procedure which the Standards Committee has adopted for the conduct of such hearings. In this instance, Mrs Stapleton, the Investigating Officer, will be present and will therefore present his report.

Councillor Barlow has indicated that he will be attending and will present his own case.

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